



GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
*DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT*



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**FOR IMMEDIATE RELEASE**

**PRESS RELEASE PR26-052**

January 27, 2026

**Department of Public Health and Social Services (DPHSS)  
Tamuning Location Phone Lines Temporarily Unavailable**

Hagåtña, Guam – The Department of Public Health and Social Services (DPHSS) offices located in the RanCare building in Tamuning, are currently experiencing technical difficulties with our telephone services.

Affected clients are encouraged to use the following **temporary contact numbers or email addresses below**.

Affected Division/Section	Temporary Contact Numbers	Email Address	Services/Programs Provided
Bureau of Economic Security	(671)735-7344/ 735-7256	<a href="mailto:centralbes@dphss.guam.gov">centralbes@dphss.guam.gov</a>	SNAP/Medicaid/MIP/TANF Enrollment and Eligibility
Office of Vital Statistics	N/A	<a href="mailto:ovs@dphss.guam.gov">ovs@dphss.guam.gov</a>	Certificates of Births, Deaths, and Marriages
Bureau of Health Care Financing Admin.	(671)735-7470/ 735-7474	<a href="mailto:pa@dphss.guam.gov">pa@dphss.guam.gov</a>	Medicaid/MIP Provider Claims Services
Division of Public Welfare State Office	(671)735-7470/ 735-7474	<a href="mailto:pa@dphss.guam.gov">pa@dphss.guam.gov</a>	Oversight of Services for Division Public Welfare

We recognize any inconvenience this may cause and appreciate your patience as we work to resolve the issue as quickly as possible. DPHSS remains committed to serving the people of Guam and ensuring continued access to vital information and services. Please visit our official website ([dphss.guam.gov](http://dphss.guam.gov)) or follow us on our verified social media channels ([facebook.com/GuamDPHSS/](https://facebook.com/GuamDPHSS/), [@dphssguam](https://twitter.com/dphssguam)) for updates on this issue.

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